



(646)758-6606

support@candootech.com
candootech.com



Candoo How to Watch shows & Movies with Netflix on the mobile app

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How to Sign up for Netflix

Step 1- In order to sign up for Netflix, you need to go to the website. There is currently not an option to sign up using the mobile app. To visit the Netflix website, open up a browser window (Chrome, Safari, Firefox) and go to one of these images on your computer and hit enter.



Chrome

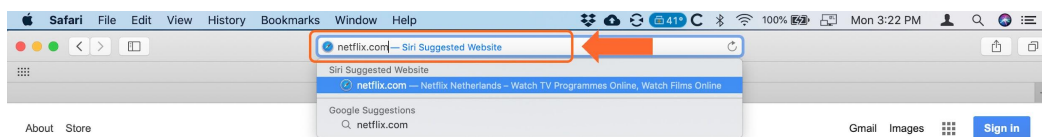


Safari



Firefox

Step 2- In this example, we are using Safari. Type **Netflix.com** in the search bar and the hit enter on your keyboard.

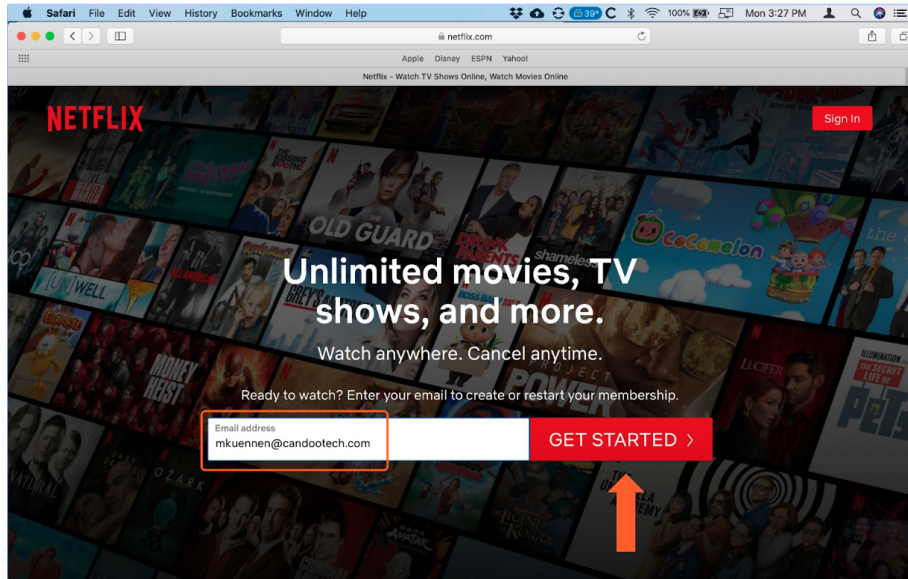


Google Search

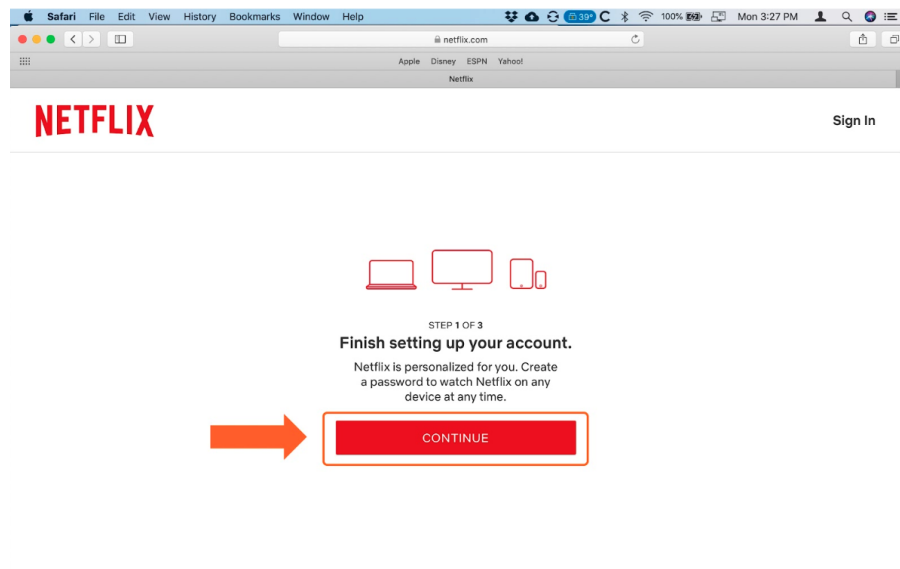
I'm Feeling Lucky

Meet the research team using AI to reduce air pollution in Uganda

Step 3- The Netflix website will appear next. On the white bar in the middle of the screen, enter your email and click on 'Get Started'.

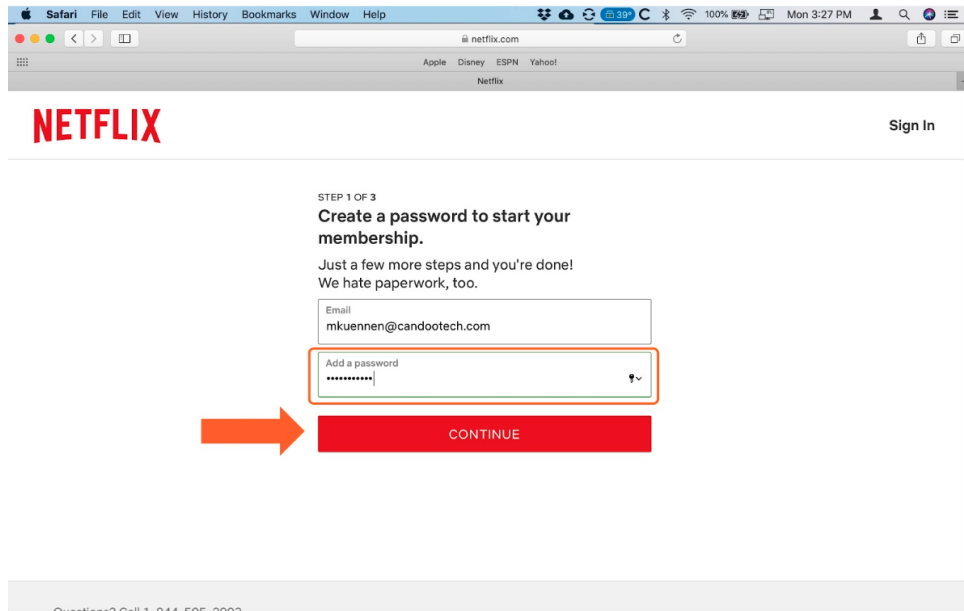


Step 4- You will be guided through informational screens as you create an account for Netflix. Click on 'Continue' to proceed.

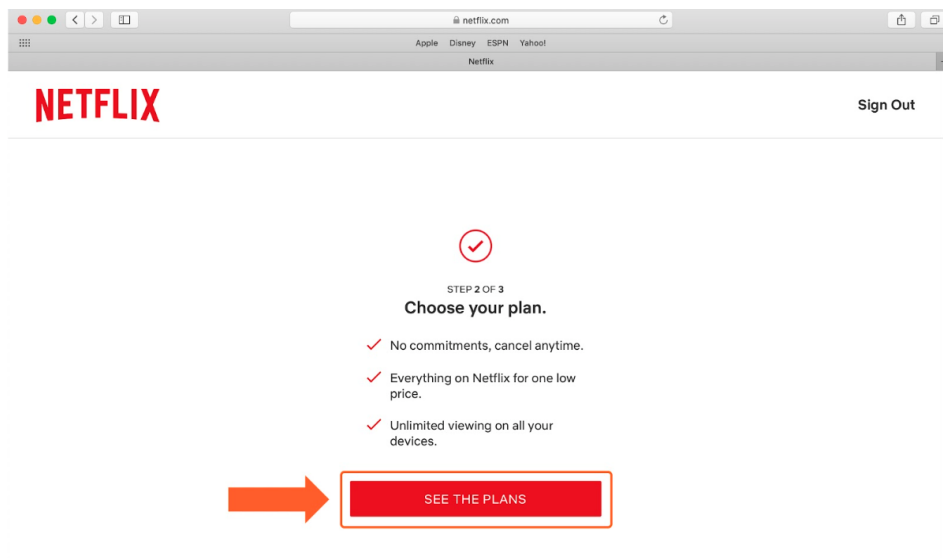




Step 5- On the next screen, you will create a password for your account. Click on 'Continue' to proceed.



Step 6- On the next screen, you will be notified of the membership plans for Netflix. Tap the red button to continue.





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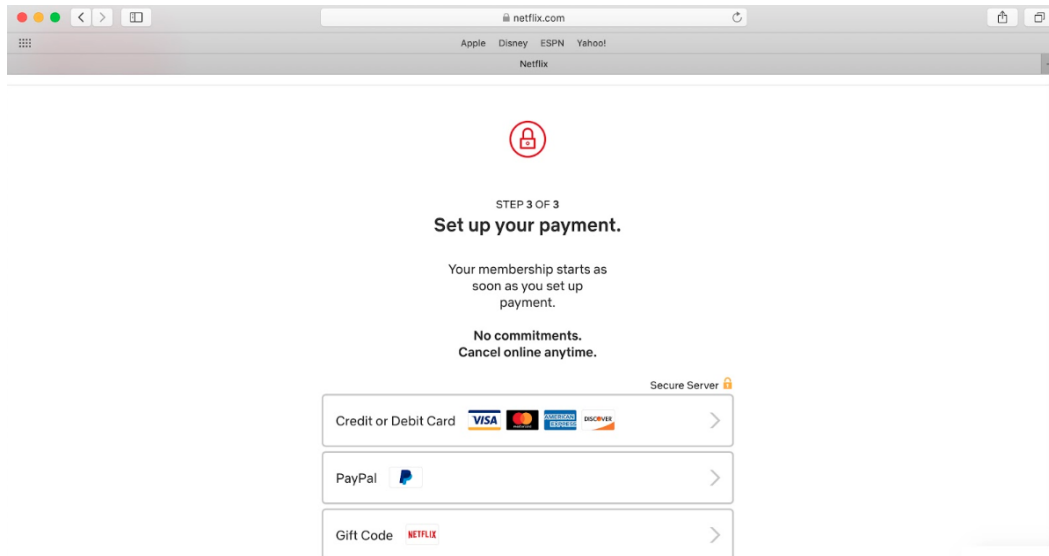
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There are 3 plan options- Basic, Standard, and Premium. The video quality, resolution, and the number of devices that can watch simultaneously is what changes from plan to plan. Click on the plan that you want to sign up for and click on 'Next' to proceed.

The screenshot shows the Netflix sign-up process at 'STEP 2 OF 3'. The title is 'Choose the plan that's right for you'. Three benefits are listed: 'Watch all you want. Ad-free.', 'Recommendations just for you.', and 'Change or cancel your plan anytime.' Three plan options are shown: Basic (\$9.99), Standard (\$15.49), and Premium (\$19.99). The Premium plan is highlighted with a red box and a checkmark. Below the plans is a table comparing features: Monthly price, Video quality (Good, Better, Best), Resolution (480p, 1080p, 4K+HDR), and Watch on your TV, computer, mobile phone and tablet (all checked). A 'Next' button is at the bottom with an orange arrow pointing to it.

	Basic	Standard	Premium
Monthly price	\$9.99	\$15.49	\$19.99
Video quality	Good	Better	Best
Resolution	480p	1080p	4K+HDR
Watch on your TV, computer, mobile phone and tablet	✓	✓	✓

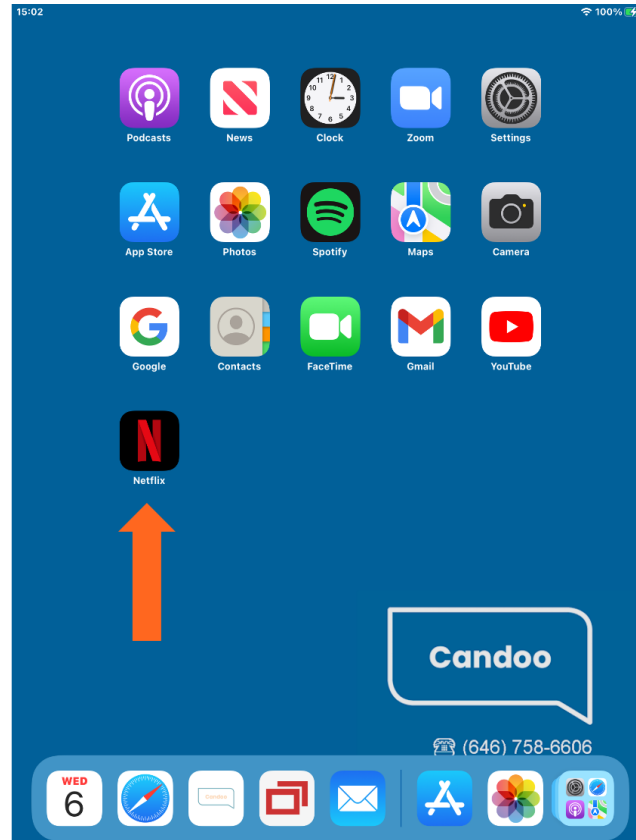
Step 7- Finally, you will enter your payment information. There are options for a Credit or Debit Card, PayPal, or Netflix Gift Code.



Click on an option and enter the payment details to complete signing up for a Netflix account!

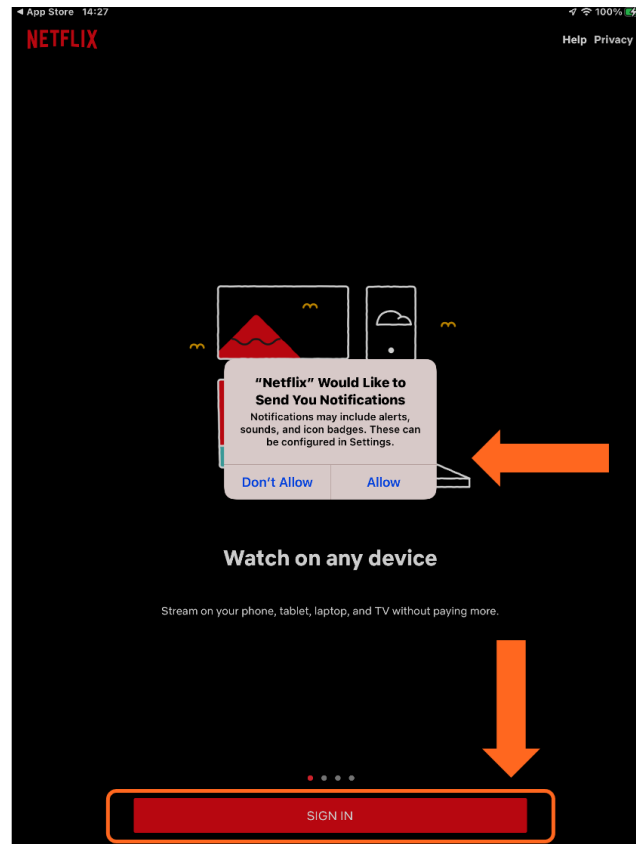
How to Sign in to the Netflix app

Step 1- Tap on the Netflix app icon on your smartphone or tablet to launch it.



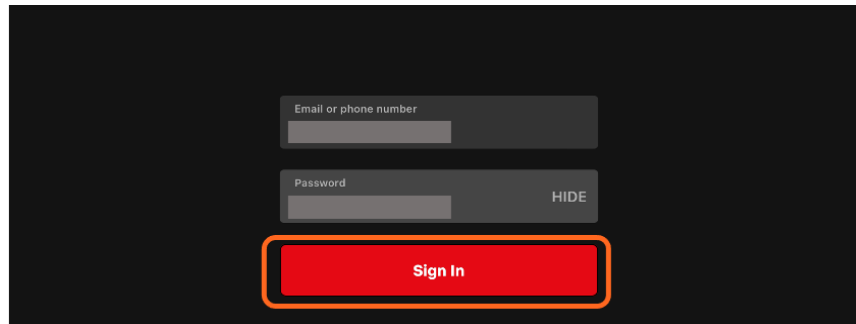
If the Netflix app isn't on your mobile device, it can be downloaded from the App Store (if using an iPhone/iPad) or the Google Play store (if using an Android smartphone or tablet).

Step 2- Once the app opens, there may be a pop up message asking to allow notifications from the Netflix app. Tap on 'Don't Allow' or 'Allow' to make the pop up go away.

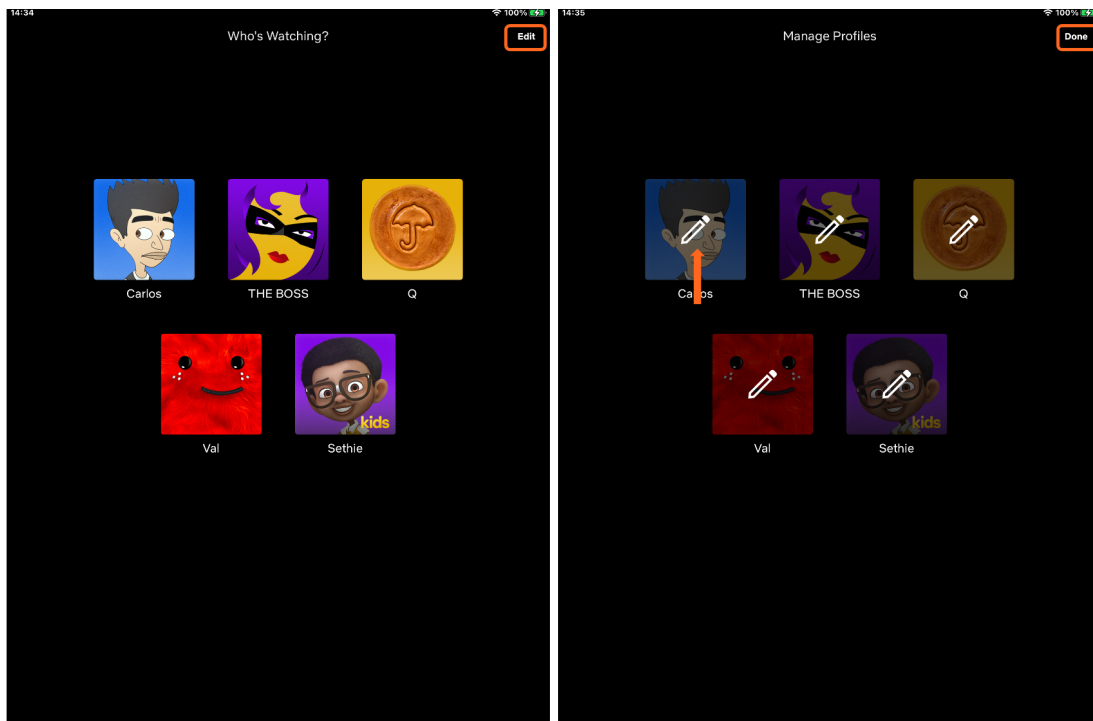


Tap on the red 'Sign In' button at the bottom to proceed.

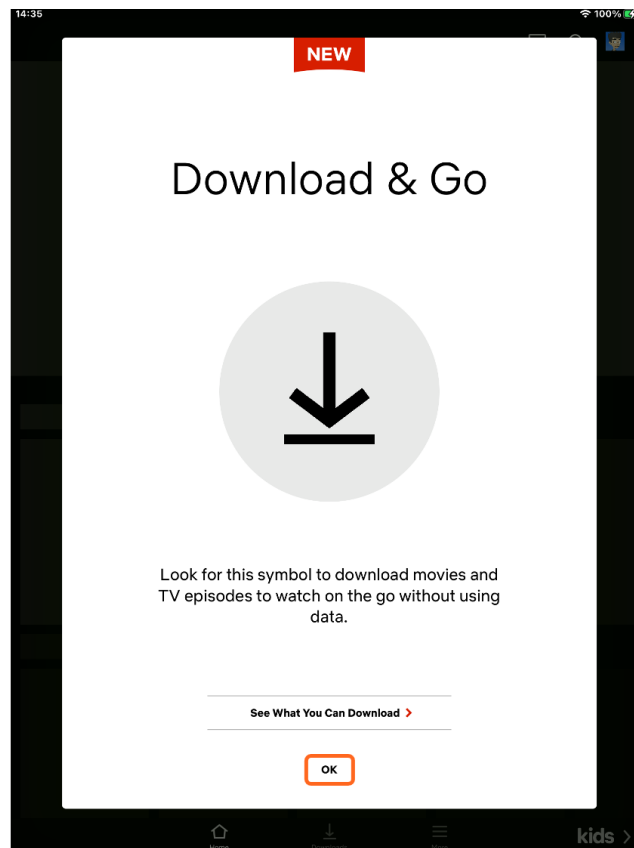
Step 3- Next you will enter the email or phone number associated with your Netflix account, the password, and then tap on 'Sign In'.



Step 4- Here is an example of user profiles that can be selected on the next screen. Up to 5 profiles can be created. Tap 'Edit' in the top right corner; then tap on the pencil symbol over a profile to make changes. Tap on 'Done' in the right corner when done.

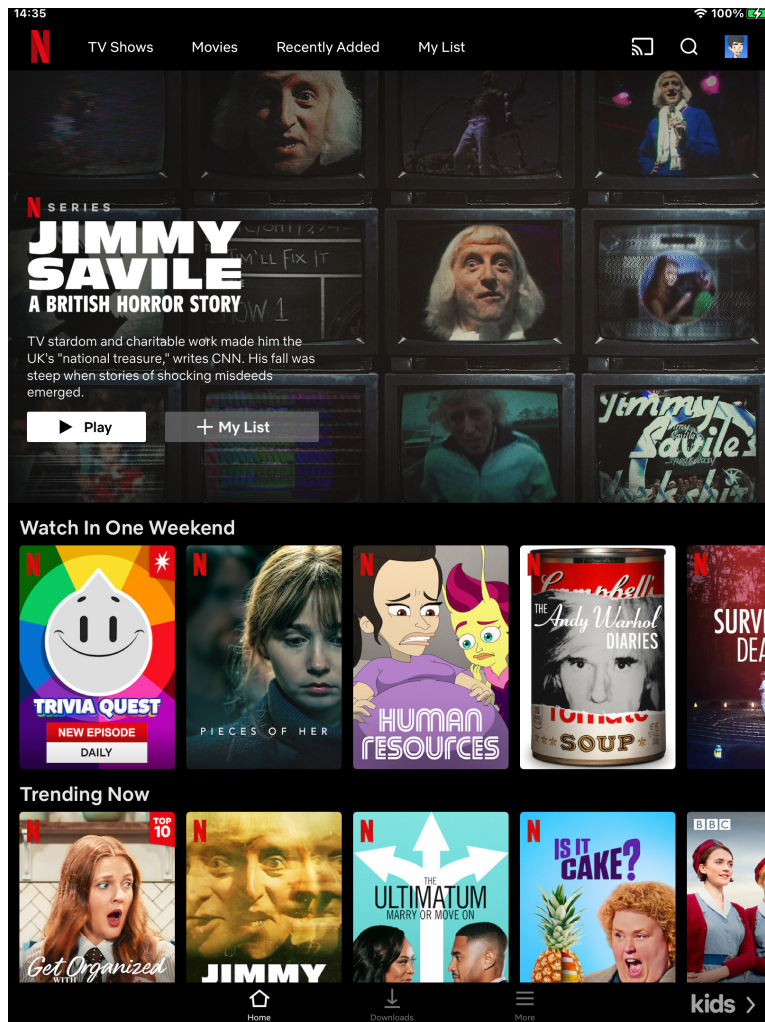


Step 5- After tapping on your user profile, you may see a message like this appear notifying that some programs are available for download. You can view downloaded programs on your mobile device without an internet connection.



Tap on 'OK' at the bottom of the screen to proceed.

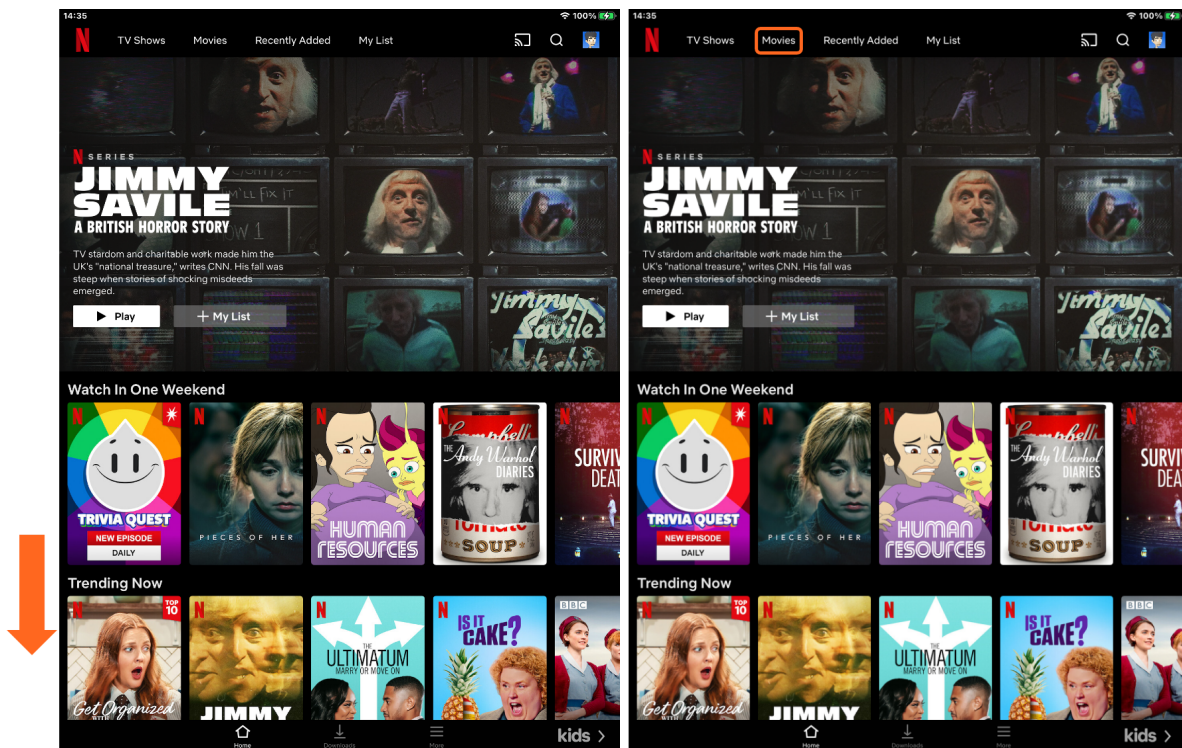
Step 6- The next screen that you will see is the Netflix main screen. This confirms that you have successfully signed in!



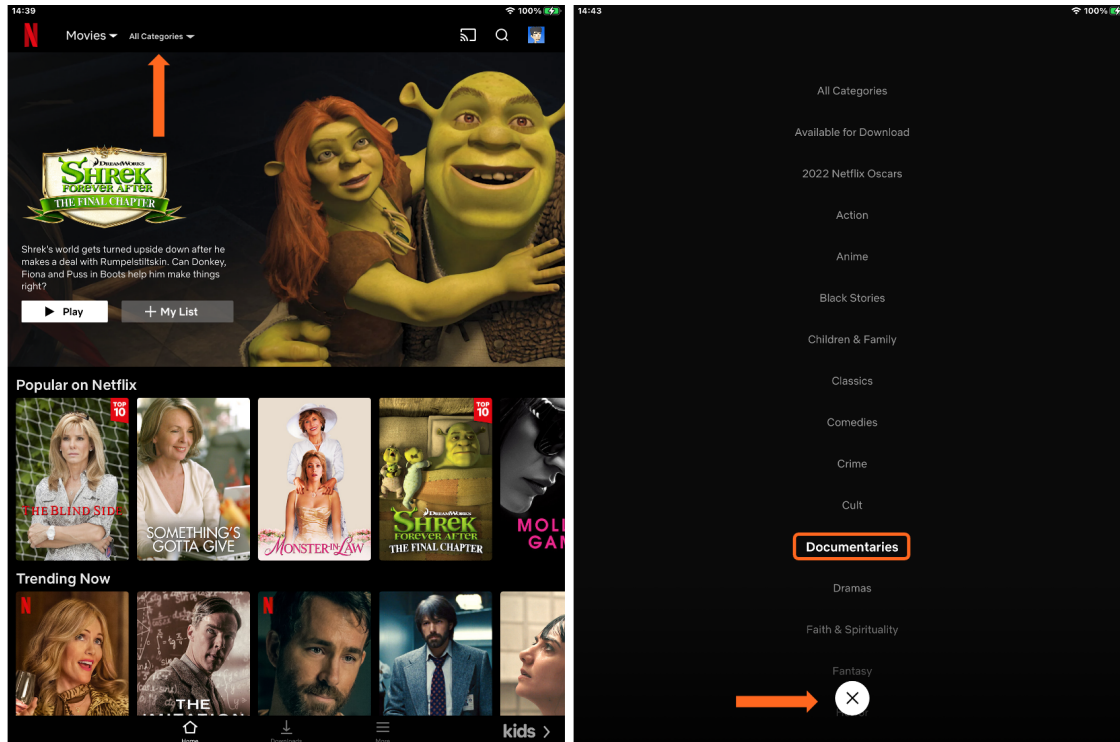
How to Search for a movie or show to watch

Step 1- From the Netflix main screen, you can search and browse for a movie or show. Tapping on the magnifying glass icon in the right corner allows you to specifically search for something that may be available on Netflix.

To browse and explore what is available, feel free to swipe down to view featured content. In this example, we will tap on 'Movies' at the top of the screen to find something to watch.



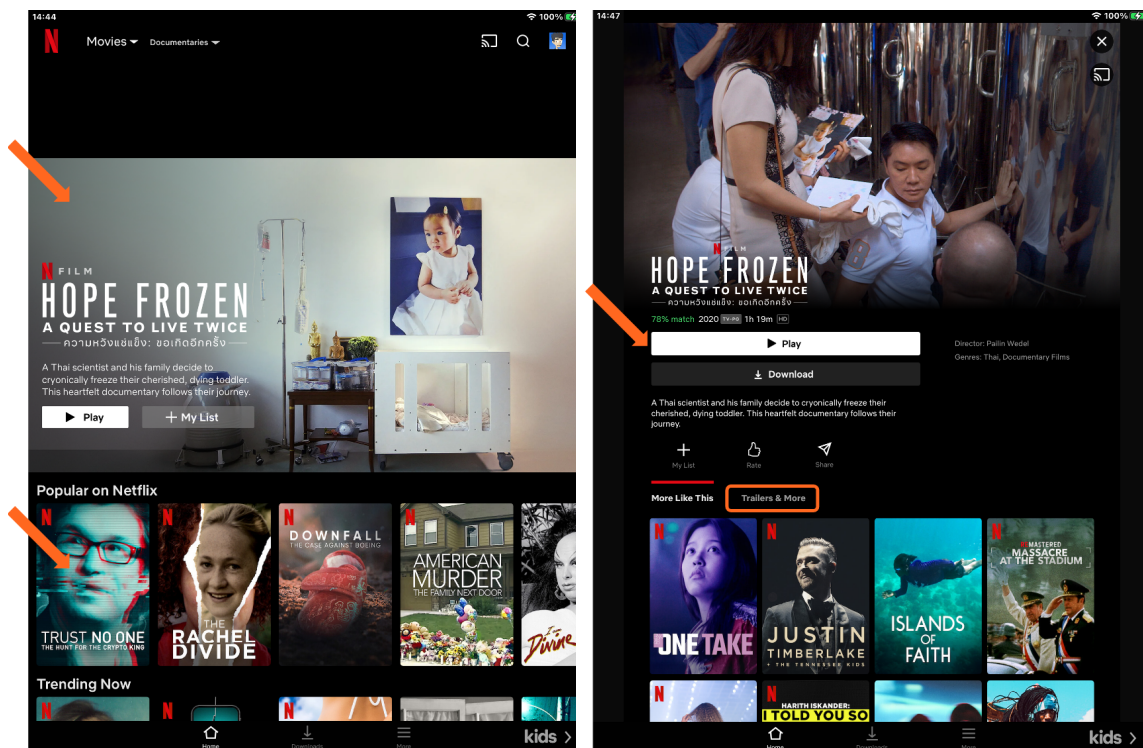
Step 2- On the main movie page, you can tap on “All Categories” to browse the types of movies that are available to watch on Netflix. A full screen listing of all available types of movies will appear. In this example, we have selected Documentaries. Tap on the “X” in the white circle at the bottom of the page to go back.



Step 3- We will now see documentaries available to view.

Feel free to swipe down the screen to view all programs. You can tap on any picture tile to view additional information about the program.

In this example, we selected the top featured documentary titled: *Hope Frozen*. To start watching it, simply tap on the white 'Play' button!



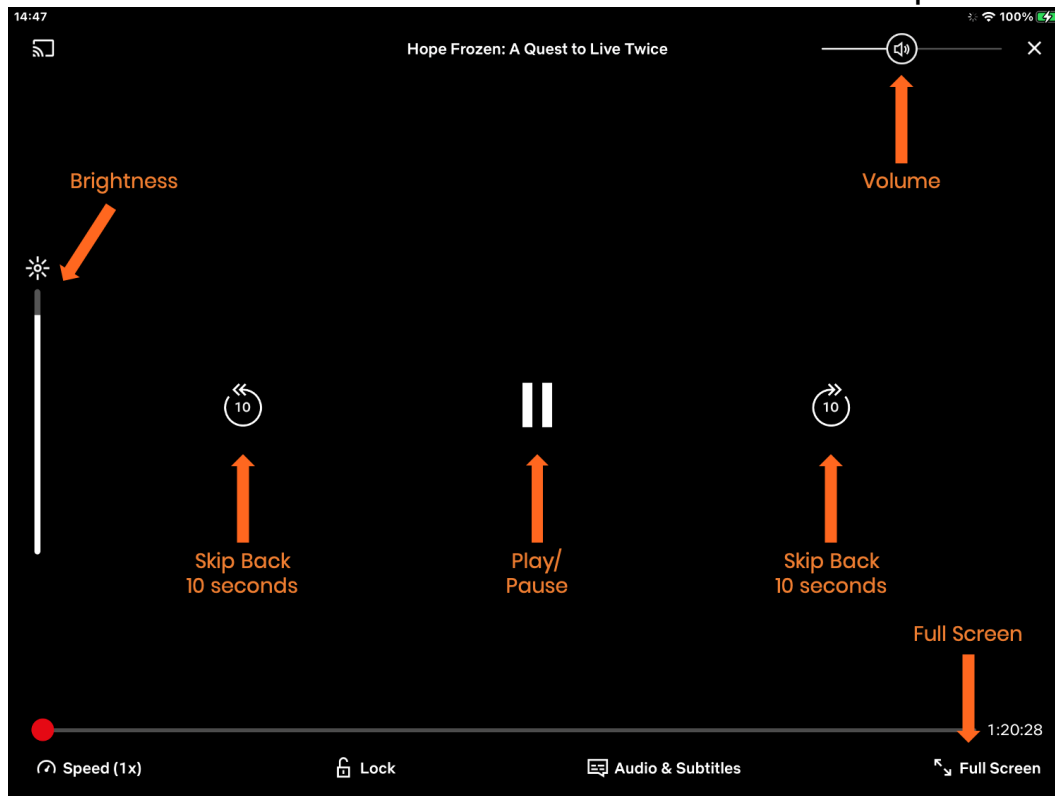
On the above screen on the right, we also see additional details about this program such as: the year of release, duration, a brief description, the director's name, and rating.

Listed lower on the screen under 'More Like This' are similar programs that we can explore. There is also a "Trailers & More" button where we can view a preview trailer of the program.

How to Use the controls while viewing a program

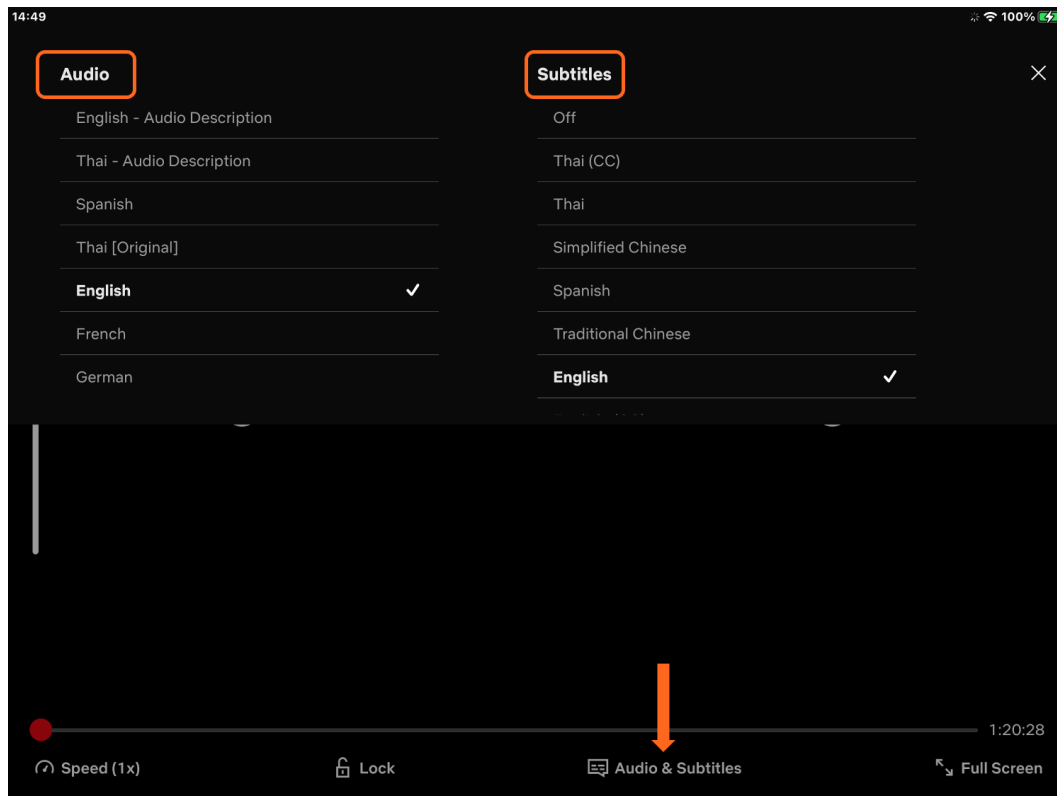
Step 1- From the Netflix main screen, When you tap the 'Play' button to start watching something on Netflix, the movie or show will be displayed in full screen and there will be several controls available on the screen.

Please note that the controls will disappear after a few seconds but can be made visible again simply by tapping on the screen. The screen below identifies the main control options.



Tap on any button to use it or swipe to adjust the brightness, volume, or timeline (red dot). To go back to the previous screen and stop watching, tap on the "X" in the top right corner.

Step 2- To change the audio or enable subtitles, tap on 'Audio & Subtitles'. Language options will appear from the top of the screen, tap on the options you want and tap on the "X" in the top right corner to go back.



The changes will take effect once the program resumes playing.

If you need additional help, call us at
646-758-6606 or email us at
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